



Risk Control

Virtual Risk Assessment

To maximize flexibility and convenience for policyholders, CNA is among the first carriers to offer a Virtual Risk Assessment without an in-person visit. All it takes is an interview and virtual facility tour using selected video conference technology, plus any necessary documents and photos. The Virtual Risk Assessment is designed to support the needs of today and tomorrow by allowing CNA to efficiently conduct risk assessments, especially for businesses in remote areas.

Our underwriter and Risk Control consultant will work with the client to collect information and schedule the interview and virtual tour. A customized agenda and virtual tour instructions will be provided in advance, and photos and documents may be collected through a secure online platform.

Here's what can be expected for a Virtual Risk Assessment visit:

1. Welcome & Overview

- Audio, video and overall technology check
- Introductions and plans for the tour

2. General Interview This discussion will help us understand the scope of the operations and overall risk management programs, and may include:

- Description of operations and sub-operations
- Safety and risk control programs
- Details of past losses or loss trends
- Emerging operations or hazards

3. Virtual Tour Through selected video conference technology, we will verify exposures and controls through a video facility tour that reviews key aspects such as:

- Storage arrangements
- Key production equipment
- Protection systems
- Product assembly

4. Closing Conference At the conclusion, we will debrief, thank the client and offer additional commentary such as:

- Recommended risk solutions
- An overview of Risk Control capabilities and resources
- Follow-up and next steps

To learn more about how to manage risks and increase efficiencies, please contact CNA Risk Control at RiskControl@cna.com or visit cna.com/riskcontrol.